



Product: Equine Care, Custody & Control

Manufacturer Information

Product information

To offer indemnity to Stud Farms and Spelling/Breaking/Training Farms in respect of their liability for the horses placed in their care, custody and/or control. There are two elements to the coverage.

1. Coverage, up to the specified limits, for any damages, claimants' costs and expenses which the Insured is legally liable to pay owing to a horse's death, theft, permanent or temporary physical injury or contraction of an infectious or contagious disease.
2. Coverage for those costs and expenses incurred with the Insurer's prior written consent in the defense of any claim against the Insured which may be the subject of indemnity under this Insurance.

The Product can be sold to Individuals, Micro Enterprise and Small Business customers

Optional extensions are available allowing customers to adjust their insurance policy to meet their insurance needs and budgets. Not all optional extensions will be available through all distributors and to all customers.

Core Cover:

- Care, Custody and Control Liability cover – comprising costs and expenses for a horses:
 - death
 - theft
 - permanent or temporary physical injury
 - contraction of an infectious or contagious disease
- Cover is also provided for all costs and expenses incurred with prior written consent in the defence of any claim against which may be the subject of indemnity under the insurance policy.

Optional Extensions of Cover:

- Breach of Professional Duty providing cover against liability for damages and claimant's costs and expenses in respect of claims for breach of professional duty made by reason of any neglect, error, or omission.

Target market

This product is suitable for Individuals, Micro Enterprise and Small Business customers who are either a Stud Farm and Spelling/Breaking/Training Farm who board, train, breed, or are legally responsible for horses they do not own. i.e Third Party Horses. Competition and High Value Horses are the main target market. The Product can also provide cover for lower value horses undergoing rehabilitation.

Types of customer for whom the product would be unsuitable

This product would not be suitable for individuals, micro-enterprises or small businesses that are not Stud Farms and Spelling/Breaking/Training Farms or people that own their horse(s)

The Product cannot be sold outside of Australia.

Any notable exclusions or circumstances where the product will not respond

Limitations:

- At all times horses must receive proper care and attention and insured party must do all things reasonably practicable to avoid or minimise any loss under this insurance. Any medication given to a horse must be administered by a veterinarian, or experienced personnel directed by the vet.



- Maximum of AUD750k Australian Dollars per one Horse
- Maximum AUD1m any one occurrence and AUD1.5m in the period of insurance

Exclusions:

- Where a horse belongs to the insured entity or any of the insured entity’s employees or directors.
- Where cover would be provided by compulsory insurance or security as required by any road traffic legislation.
- Punitive or exemplary damages.
- Administration of any medicant or treatment unless under the direction of a qualified veterinary surgeon.

Limits of Liability:

- Stated in the schedule & policy documentation.

Excesses

- Deductibles stated in the schedule.

Other information which may be relevant to distributors

This product is permitted for sale with up to 2 distributors in the chain e.g.

- Lloyd’s Broker;
- a delegated authority arrangement with a coverholder.

Where Distributor 1 sells this Product via multiple other distributors (via sub-delegation or sub-broking), it is their responsibility to ensure all distributors have been provided this document, have reviewed it and understand the content. If there is any additional remuneration, including commissions, fees or other ‘non-standard’ remuneration charged to the customer by other distributors, it is the responsibility of Distributor 1 to inform TMK of these details accurately and in full.

No further distributors in the chain are permitted without TMKS’ approval. Any such approval will include consideration of their impact on product value.

This product can be sold with or without advice in line with FCA regulations or local regulations if distributor is not regulated by the FCA.

All distributors are expected to fully understand the eligibility criteria, covers and exclusions of the product.

Sales journeys must identify customer eligibility and ensure that key information and choices to be made are presented to customers in a way that supports a customer through the process of understanding core cover and configuring optional elements of insurance to suit their specific demands and needs.

This product can be sold face to face, via telephone, online rating engine or electronic communication or a mix of these methods, as long as customers are provided with sufficient information to make an informed decision regarding the suitability of the product.

Commission & Fees

If there is a coverholder in the chain, they are expected to ensure that maximum commission rates do not exceed those stipulated within the Binding Authority Agreement.

The coverholder is expected to maintain oversight of all broker commissions (where applicable) and, where there may be a risk to product value, remedial action should be taken immediately including notification to Tokio Marine Kiln.

Brokers are reminded of their own regulatory obligations in relation to remuneration under PROD 4.3.6 as well as the requirements to make all necessary disclosures to the customer.

Where there are any fees charged by any member of the distribution chain these should be:



- commensurate with the service provided by the distribution.
- not have an adverse impact on customer value; and
- distributor should ensure that TMKS is made aware of the fee amount and/ or method of calculation.

How value is assessed

Value is assessed based on a number of metrics, including underwriting, claims and complaints information as well as through broker and coverholder engagement.

Remuneration paid as set out in our agreements with distributors has been considered as part of the value assessment.

If additional add-ons (including premium finance) are sold alongside this product or additional remuneration is charged, this may affect the value for the customer.

Further information on our product approval processes can be obtained on request.

Date Fair Value assessment completed	June 2023
Expected date of next assessment	June 2024