



TOKIO MARINE
KILN

Insurance Products

Product Recall

Whether manufacturing raw ingredients or serving food in a restaurant, the food and beverage industry faces many challenges when it comes to getting a product from 'farm to fork'. One of the most critical of these challenges is a contamination within the supply chain, which could lead to customer injury and significant costs for recalling a product.

Our Product Recall product is aimed at companies operating in the food and beverage sectors. We also provide cover to companies in the cosmetics, pharmaceuticals and nutraceuticals industries.

We work closely with crisis consultants RQA, offering the customer access to a 24/7 support hotline service in the event of a recall incident.

What we cover

Our policies are designed to get the customer trading again as quickly as possible by managing the crisis, paying for the costs of the recall and the subsequent loss of revenue.

Optional third party coverage, including customer loss of profits, can be included where required.

Our cover has three core insured events:

- Accidental contamination
- Malicious product tampering
- Product extortion

Coverage can also be expanded to include enhancements such as:

- Government recall
- Adverse publicity
- Customer loss of profit
- Third party recall liability
- Product rehabilitation expenses
- Increased cost of working

Why choose Tokio Marine Kiln?

- 24/7 support hotline with crisis consultants RQA
- We serve a wide range of customers in industries including food and beverage for human consumption, wholefoods, nutraceuticals, pharmaceuticals and domestic pet food
- We have a line size of up to USD25m

About Tokio Marine Kiln

Tokio Marine Kiln is a leading international insurer with a reputation for underwriting excellence, great people and innovative products. As part of one of the largest insurance groups in the world, our underwriters are empowered to assess each individual risk, to make on-the-spot decisions and to find the right solutions for our clients' needs.

The ability to settle valid claims quickly and fairly in a human way is central to our business philosophy, and our adjusters are empowered to exercise their professional judgement to deliver an exceptional customer service.

Empowered Expertise
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If you want to find out more about this product please contact our marketing team at hello@tokiomarinekiln.com

To Be a **Good Company**

Tokio Marine Kiln

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Firm Reference Number: 204909. Registered office is located at 20 Fenchurch Street, London EC3M 3BY Registered Number: 729671. Tokio Marine Kiln is a trading name.