



TOKIOMARINE  
KILN

## Cyber Ctrl: 24-hour hotline USA

Tokio Marine Kiln has a dedicated 24-hour emergency hotline that our clients can call immediately following the discovery of a cyber incident:

**844-492-3248** BakerHostetler

Calling our 24-hour emergency hotline will give you immediate access to Baker Hostetler, a leading, nationally recognized breach response firm.

Baker Hostetler will initially:

- Provide clear advice on any immediate steps that need to be taken
- Where appropriate, promptly engage first class IT forensic expertise to:
  - Establish the precise nature of the incident
  - Safeguard your digital assets
  - Get your systems back up and running
  - Preserve critical evidence, which may be needed to help defend third party claims or regulatory proceedings.

Following these initial steps, Baker Hostetler will then be on hand to:

- Provide further guidance on how best to handle initial enquiries from data subjects, law enforcement and the media
- Where appropriate, robustly defend any resultant third party claims or regulatory proceedings
- Ensure compliance with all relevant state privacy and data breach notification laws.

To facilitate the legal obligation to notify data subjects, in writing, of a data breach and to help minimize any resultant reputational damage, Tokio Marine Kiln is also partnered with Epiq – a leading global provider of legal print notification and call center services.



Epiq has the capability to:

- Print and mail more than 2 million documents per day
- Set up call centers to handle enquiries from data subjects, with more than 1000 in-house agents in multiple locations, hosting 200+ languages
- Provide credit monitoring and ID theft restoration services
- Provide services with the most stringent and up-to-date security protocols available.

cyber [ctrl]

### Tokio Marine Kiln

Tokio Marine Kiln is a trading name of Tokio Marine Kiln Insurance Limited (Registered Number 989421) and Tokio Marine Kiln Syndicates Limited (Registered Number 729671) which are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Firm Reference Numbers: 202574 and 204909 respectively. The registered office of both companies is located at 20 Fenchurch Street, London EC3M 3BY. A member of the Association of British Insurers.  
Tokio Marine Kiln can issue either Lloyd's or Company insurance policies. Please contact us for further information.

**Empowered Expertise**

[www.tokiomarinekiln.com](http://www.tokiomarinekiln.com)

T +44 (0)20 7886 9000



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In addition to Baker Hostetler, we have sought out and pre-approved three other top class breach coaches that stand ready to assist.



**Norton Rose Fulbright**

T 888-389-6414  
www.nortonrosefulbright.com  
breach.response@nortonrosefulbright.com

“ Norton Rose Fulbright’s data protection, privacy and access to information practice group concentrates on privacy, data security and information technology legal issues, including compliance and risk management, data transactions, incident response and breach notification, and regulatory response and litigation. We have served a wide range of clients from large Fortune 500 multinationals, retailers, healthcare companies and financial institutions, to sophisticated technology companies, traditional brick-and-mortar companies, energy companies and start-ups.”



MULLEN  
COUGHLIN

**Mullen Coughlin**

T 844-614-0202  
www.mullen.law  
kiln.breachhotline@mullen.law

“ We provide legal services designed to assist clients facing data privacy and security issues, such as responding to data breaches or security incidents, and other compliance issues arising from contractual, state, federal and international requirements. We work closely with a client’s management team, in-house and outside cyber security experts, law enforcements and governmental regulators to accomplish accurate and timely public reporting as required. When necessary, we are well-equipped to defend litigation, including national consumer class action litigation and regulatory enforcement actions.”



**Jackson Lewis**

T 844-544-5296  
www.jacksonlewis.com  
breach@jacksonlewis.com

“ With 57 offices in the U.S. and our international L&E Global network of firms, we are uniquely positioned to work with clients – regardless of size or industry – to efficiently address their cybersecurity needs. Our cybersecurity attorneys have extensive experience advising clients in all aspects of breach response, including litigation and agency inquiries. We strive to be responsive and understand our client’s business needs – especially considering the emergent reputational and financial harm associated with a breach.”

Ultimately, Tokio Marine Kiln understands that each client’s business is unique and, therefore, we like to be as flexible as possible when it comes to service providers.

We will happily consider pre-approving any preferences our clients may have – please just ask your broker to speak with one of our underwriters.

Please note that cover for any costs incurred (whether or not incurred as a result of the recommendations of breach counsel) will be subject to the terms and conditions of your policy and nothing stated herein should be construed as a waiver of any of the terms and conditions of your policy.

Notification of a suspected or actual data breach to breach counsel (via the hotline or otherwise) does not constitute notification to Tokio Marine Kiln. Formal notice to Tokio Marine Kiln is required as per the terms and conditions of your policy.



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